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SHIIP – Iowa Insurance Division, 515-281-5705



Iowa Medicare Beneficiaries Will Soon Receive a New Medicare Card

Des Moines - Identity theft affects everyone, including Iowans on Medicare. To help protect your identity, Medicare is mailing new Medicare cards between April 2018 and April 2019.

“This is a welcome and important change that will affect many Iowans,” Iowa Insurance Commissioner Doug Ommen said. “We hear often about this issue and SHIIP is here to help be a resource for Iowans with questions during this transition.”

The new Medicare card will no longer have a Social Security number on it. The new Medicare card will instead have a new number that is unique to you.

Your Medicare benefits and coverage will stay the same. Only your Medicare cards will change.

It is important that Iowans have their correct address on file with the U.S. Social Security Administration to be able to receive the new card. To update or check the address on file, visit <https://ssa.gov/myaccount> or 1-800-772-1213. TTY users can call 1-800-325-0778. If you are a Railroad retiree, contact the Railroad Retirement Board at 877-772-5772.

Mailing 57 million cards takes time. Your new Medicare card may arrive at a different time than the cards of your spouse, friends or neighbors. Call 1-800-MEDICARE if you don't receive your card by April 2019.

For more information visit <https://go.Medicare.gov/newcard> or call SHIIP (the Iowa Insurance Division's Senior Health Insurance Information Program) at 800-351-4664 (TTY 800-735-2942).